



# ARTESCA Cyber Guarantee

\$100,000 of confidence in your cyber resilience

## When ransomware strikes, your backup storage must hold.

Scality stands behind ARTESCA with a \$100,000 USD cyber guarantee.

If an external cyberattack results in the encryption or deletion of data stored on ARTESCA, Scality will pay a one-time \$100,000 USD Guarantee Payment.

No credits or future discounts. No premium service requirement. Just a direct financial commitment.

**“We’re putting our money where our architecture is.”**

Jérôme Lecat,  
CEO, Scality

## Why this guarantee is different

Many vendors advertise cyber guarantees, often with headline numbers reaching millions of dollars. But those programs frequently:

- Apply only to very large enterprise contracts
- Require premium support tiers
- Limit how funds can be used
- Contain complex eligibility structures

## ARTESCA’s approach is simple and transparent.

- ✓ Available to all qualifying commercial ARTESCA customers
- ✓ Fixed \$100,000 payout
- ✓ No special support contract required
- ✓ Designed for real-world mid-market environments

For many customers protecting 50TB or more, the \$100,000 payment represents a multiple of their annual software investment, to deliver one of the strongest proportional guarantees in the industry.

## Built on cyber-resilient architecture

The ARTESCA Cyber Guarantee exists because of the strength of the platform.

### Native object immutability

Immutability enforced with S3 Object Lock in compliance mode prevents modification or deletion, including by privileged users.

### CORE5 cyber resilience

Multi-layer protection across identity, API, storage, and operations limits lateral movement and reduces attack surface.

### Backup-first design

Purpose-built object storage for immutable backup workloads preserves recovery data under ransomware conditions.

### Continuous hardening

Security controls, trust mechanisms, and software updates strengthened with every supported release.

## Eligibility requirements



**To qualify for the \$100,000 Guarantee Payment:**

### 1. Commercial license

- Hardware, Perpetual, or Term License
- ARTESCA version 4.1.3 or higher
- Minimum 50TB licensed capacity
- Free licenses excluded

### 2. Object Lock enabled

- Data stored in buckets with
- Object Lock enabled in Compliance Mode
- Operational at time of incident

### 3. Software currency

- Latest major version running
- All patches and updates applied within 30 days of release

### 4. Proper usage

- Deployed and operated according to documentation and security guidelines

### 5. Incident conditions

The incident must not arise from:

- Compromised credentials stored outside ARTESCA
- Credential sharing
- Wrongful acts of authorized personnel
- Customer indemnity responsibilities

### 6. Notification & cooperation

- Written notice within 48 hours of discovery
- Cooperation with root cause analysis
- Access to logs and telemetry as required

## What qualifies?

### Definition of a “qualifying cyber incident”

A demonstrable encryption or deletion of data residing on a storage volume managed by ARTESCA, as the direct and sole consequence of an external, unauthorized cyberattack (e.g., ransomware). Note that data exfiltration events alone are not covered.

### Payment terms

- One-time fixed payment: \$100,000 USD (or equivalent EUR/JPY at time of resolution)
- 30-day interval required between resolved claims
- Payment constitutes sole and exclusive remedy
- Full terms defined in the [ARTESCA EULA](#)

### Confidence for the mid-market

Cyber resilience should not require:

- Enterprise-only contracts
- Premium service tiers
- Complex insurance-style structures

A customer protecting 50TB with ARTESCA may invest only a few thousand dollars per year, yet still qualifies for the same \$100,000 guarantee. That proportional assurance is unmatched.

### Availability

The ARTESCA Cyber Guarantee applies to all commercial ARTESCA licensed customers meeting the conditions above.

For eligibility guidance or deployment best practices, contact Scality or your [authorized Scality partner](#).